
Office of Police Complaints

www.policecomplaints.dc.gov

Telephone: 202-727-3838

| Description | FY 2014 Actual | FY 2015 Approved | FY 2016 Proposed | % Change from FY 2015 |
|------------------|-------------------|---------------------|---------------------|-----------------------------|
| Operating Budget | \$2,080,242 | \$2,241,298 | \$2,291,634 | 2.2 |
| FTEs | 22.6 | 23.2 | 23.2 | 0.0 |

The mission of the Office of Police Complaints (OPC) is to increase public confidence in the police and promote positive community-police interactions.

Summary of Services

OPC receives, investigates, adjudicates, and mediates police misconduct complaints filed by the public against Metropolitan Police Department (MPD) and D.C. Housing Authority (DCHA) police officers. In addition to these responsibilities, the agency issues policy recommendations to the Mayor, the Council of the District of Columbia, and the Chiefs of Police of MPD and DCHA's Office of Public Safety (OPS) proposing reforms that will promote greater police accountability by reducing the level of police misconduct or improving the citizen complaint process.

The agency's FY 2016 proposed budget is presented in the following tables:

FY 2016 Proposed Gross Funds Operating Budget, by Revenue Type

Table FH0-1 contains the proposed FY 2016 agency budget compared to the FY 2015 approved budget. It also provides FY 2013 and FY 2014 actual expenditures.

Table FH0-1
(dollars in thousands)

| Appropriated Fund | Actual FY 2013 | Actual FY 2014 | Approved FY 2015 | Proposed FY 2016 | Change from FY 2015 | Percent Change* |
|--------------------------------|-------------------|-------------------|---------------------|---------------------|---------------------------|--------------------|
| General Fund | | | | | | |
| Local Funds | 2,037 | 2,080 | 2,241 | 2,292 | 50 | 2.2 |
| Total for General Fund | 2,037 | 2,080 | 2,241 | 2,292 | 50 | 2.2 |
| Private Funds | | | | | | |
| Private Donations | 0 | 1 | 0 | 0 | 0 | N/A |
| Total for Private Funds | 0 | 1 | 0 | 0 | 0 | N/A |
| Gross Funds | 2,037 | 2,080 | 2,241 | 2,292 | 50 | 2.2 |

*Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement please refer to **Schedule 80 Agency Summary by Revenue Source** in the **FY 2016 Operating Appendices** located on the Office of the Chief Financial Officer's website.

FY 2016 Proposed Full-Time Equivalent, by Revenue Type

Table FH0-2 contains the proposed FY 2016 FTE level compared to the FY 2015 approved FTE level by revenue type. It also provides FY 2013 and FY 2014 actual data.

Table FH0-2

| Appropriated Fund | Actual FY 2013 | Actual FY 2014 | Approved FY 2015 | Proposed FY 2016 | Change from FY 2015 | Percent Change |
|-------------------------------|-------------------|-------------------|---------------------|---------------------|---------------------------|-------------------|
| General Fund | | | | | | |
| Local Funds | 23.2 | 22.6 | 23.2 | 23.2 | 0.0 | 0.0 |
| Total for General Fund | 23.2 | 22.6 | 23.2 | 23.2 | 0.0 | 0.0 |
| Total Proposed FTEs | 23.2 | 22.6 | 23.2 | 23.2 | 0.0 | 0.0 |

FY 2016 Proposed Operating Budget, by Comptroller Source Group

Table FH0-3 contains the proposed FY 2016 budget at the Comptroller Source Group (object class) level compared to the FY 2015 approved budget. It also provides FY 2013 and FY 2014 actual expenditures.

Table FH0-3
(dollars in thousands)

| Comptroller Source Group | Actual FY 2013 | Actual FY 2014 | Approved FY 2015 | Proposed FY 2016 | Change from FY 2015 | Percent Change* |
|--|-------------------|-------------------|---------------------|---------------------|---------------------------|--------------------|
| 11 - Regular Pay - Continuing Full Time | 1,195 | 1,356 | 1,470 | 1,530 | 60 | 4.1 |
| 12 - Regular Pay - Other | 328 | 184 | 261 | 235 | -26 | -10.0 |
| 13 - Additional Gross Pay | 6 | 20 | 5 | 3 | -2 | -40.0 |
| 14 - Fringe Benefits - Current Personnel | 287 | 296 | 333 | 344 | 11 | 3.3 |
| 15 - Overtime Pay | 23 | 17 | 0 | 1 | 1 | N/A |
| Subtotal Personal Services (PS) | 1,839 | 1,874 | 2,069 | 2,113 | 44 | 2.1 |
| 20 - Supplies and Materials | 10 | 20 | 10 | 20 | 10 | 95.3 |
| 31 - Telephone, Telegraph, Telegram, Etc. | 0 | 0 | 3 | 0 | -3 | -100.0 |
| 40 - Other Services and Charges | 91 | 53 | 44 | 42 | -2 | -4.3 |
| 41 - Contractual Services - Other | 82 | 78 | 104 | 104 | 0 | 0.4 |
| 70 - Equipment and Equipment Rental | 15 | 55 | 11 | 12 | 1 | 12.0 |
| Subtotal Nonpersonal Services (NPS) | 198 | 206 | 172 | 179 | 7 | 3.8 |
| Gross Funds | 2,037 | 2,080 | 2,241 | 2,292 | 50 | 2.2 |

*Percent change is based on whole dollars.

Program Description

The Office of Police Complaints operates through the following 4 programs:

Complaint Resolution – investigates, adjudicates, and mediates misconduct complaints against sworn officers of Metropolitan Police Department (MPD) and Office of Public Safety (OPS) in a fair, impartial, and timely manner.

This program includes the following 3 activities:

- **Investigation** – investigates and produces reports related to complaints of misconduct against sworn MPD and OPS officers;
- **Adjudication** – renders final determinations of police misconduct complaints against sworn officers of MPD and OPS; and
- **Mediation** – provides a forum for complainants and subject officers to interact and develop a better awareness and understanding of the incident that led to the filing of a misconduct complaint and, if possible, reach an agreement to resolve the conflict.

Public Relations – informs and educates the public through outreach concerning OPC’s mission, authority, and processes to ensure that the agency’s services can be fully accessed; and performs liaison functions between the office, other District agencies, and the public.

Policy Recommendation – proposes to the Mayor, District Council, and Chiefs of Police for MPD and OPS improvements concerning the citizen complaint process and the elements of management of the covered law enforcement agencies that have a bearing on police misconduct, such as recruitment, training, evaluation, discipline, and supervision of police officers.

Agency Management – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

Program Structure Change

The Office of Police Complaints has no program structure changes in the FY 2016 proposed budget.

FY 2016 Proposed Operating Budget and FTEs, by Program and Activity

Table FH0-4 contains the proposed FY 2016 budget by program and activity compared to the FY 2015 approved budget. It also provides the FY 2014 actual data.

Table FH0-4

(dollars in thousands)

| Program/Activity | Dollars in Thousands | | | | Full-Time Equivalents | | | |
|--|----------------------|---------------------|---------------------|---------------------------|-----------------------|---------------------|---------------------|---------------------------|
| | Actual FY 2014 | Approved FY 2015 | Proposed FY 2016 | Change from FY 2015 | Actual FY 2014 | Approved FY 2015 | Proposed FY 2016 | Change from FY 2015 |
| (1000) Agency Management | | | | | | | | |
| (1015) Training and Employee Development | 15 | 7 | 12 | 6 | 0.0 | 0.0 | 0.0 | 0.0 |
| (1040) Information Technology | 8 | 13 | 14 | 0 | 0.0 | 0.0 | 0.0 | 0.0 |
| (1070) Fleet Management | 0 | 4 | 2 | -2 | 0.0 | 0.0 | 0.0 | 0.0 |
| (1085) Customer Service | 57 | 47 | 49 | 2 | 1.0 | 1.0 | 1.0 | 0.0 |
| (1090) Performance Management | 504 | 598 | 580 | -18 | 3.9 | 4.0 | 4.0 | 0.0 |
| No Activity Assigned | 2 | 0 | 0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Subtotal (1000) Agency Management | 586 | 669 | 658 | -11 | 4.8 | 5.0 | 5.0 | 0.0 |
| (2000) Complaint Resolution | | | | | | | | |
| (2010) Investigation | 1,194 | 1,254 | 1,300 | 46 | 15.0 | 15.5 | 15.5 | 0.0 |
| (2020) Adjudication | 33 | 29 | 29 | 0 | 0.0 | 0.0 | 0.0 | 0.0 |
| (2030) Mediation | 32 | 40 | 40 | 0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Subtotal (2000) Complaint Resolution | 1,259 | 1,323 | 1,369 | 46 | 15.0 | 15.5 | 15.5 | 0.0 |
| (3000) Public Relations | | | | | | | | |
| (3010) Outreach | 87 | 88 | 94 | 6 | 1.2 | 1.2 | 1.2 | 0.0 |
| Subtotal (3000) Public Relations | 87 | 88 | 94 | 6 | 1.2 | 1.2 | 1.2 | 0.0 |
| (4000) Policy Recommendation | | | | | | | | |
| (4010) Policy Recommendation | 149 | 162 | 171 | 9 | 1.5 | 1.5 | 1.5 | 0.0 |
| Subtotal (4000) Policy Recommendation | 149 | 162 | 171 | 9 | 1.5 | 1.5 | 1.5 | 0.0 |
| Total Proposed Operating Budget | 2,080 | 2,241 | 2,292 | 50 | 22.6 | 23.2 | 23.2 | 0.0 |

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Note: For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2016 Operating Appendices** located on the Office of the Chief Financial Officer's website.

FY 2016 Proposed Budget Changes

The Office of Police Complaints' (OPC) proposed FY 2016 gross budget is \$2,291,634, which represents a 2.2 percent increase over its FY 2015 approved gross budget of \$2,241,298. The budget is comprised entirely of Local funds.

Current Services Funding Level

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2015 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2016 CSFL adjustments to the FY 2015 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

OPC's FY 2016 CSFL budget is \$2,306,634, which represents a \$65,336, or 2.9 percent, increase over the FY 2015 approved Local funds budget of \$2,241,298.

CSFL Assumptions

The FY 2016 CSFL calculated for OPC included adjustment entries that are not described in detail on table 5. These adjustments were made for a net increase of \$63,045 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, the impact of cost-of-living adjustments, and approved compensation agreements implemented in FY 2015, and an increase of \$2,290 in nonpersonal services based on the Consumer Price Index factor of 2.2 percent.

Agency Budget Submission

Increase: OPC's Local funds budget increased by \$19,246 in nonpersonal services across multiple programs, to properly align the budget with historical spending trends.

Decrease: OPC's Local funds budget had a net decrease of \$19,246 in personal services across multiple programs, to offset nonpersonal services increases.

Mayor's Proposed Budget

Reduce: The Office of Police Complaints' budget proposal reflects a reduction of \$15,000 in Supplies and Other Services and Charges, primarily due to cost savings in the Agency Management program.

District's Proposed Budget

No Change: The Office of Police Complaints' budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

FY 2015 Approved Budget to FY 2016 Proposed Budget, by Revenue Type

Table FH0-5 itemizes the changes by revenue type between the FY 2015 approved budget and the FY 2016 proposed budget.

Table FH0-5
(dollars in thousands)

| DESCRIPTION | DIVISION | BUDGET | FTE |
|--|-------------------|--------------|-------------|
| LOCAL FUNDS: FY 2015 Approved Budget and FTE | | 2,241 | 23.2 |
| Other CSFL Adjustments | Multiple Programs | 65 | 0.0 |
| LOCAL FUNDS: FY 2016 Current Services Funding Level (CSFL) Budget | | 2,307 | 23.2 |
| Increase: To align funding with nonpersonal services costs | Multiple Programs | 19 | 0.0 |
| Decrease: To adjust personal services | Multiple Programs | -19 | 0.0 |
| LOCAL FUNDS: FY 2016 Agency Budget Submission | | 2,307 | 23.2 |
| Reduce: Reduction to other services and charges budget | Agency Management | -15 | 0.0 |
| LOCAL FUNDS: FY 2016 Mayor's Proposed Budget | | 2,292 | 23.2 |
| No Change | | 0 | 0.0 |
| LOCAL FUNDS: FY 2016 District's Proposed Budget | | 2,292 | 23.2 |
| Gross for FH0 - Office of Police Complaints | | 2,292 | 23.2 |

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Agency Performance Plan

The agency's performance plan has the following objectives for FY 2016:

Objective 1: Resolve police misconduct complaints in an impartial, timely, and professional manner.

Objective 2: Promote positive community-police interactions through public education and awareness.

Objective 3: Enhance OPC's ability to effect police reform by issuing policy recommendations to the Mayor, the District Council, MPD, and DCHA.

KEY PERFORMANCE INDICATORS

| Measure | FY 2013 Actual | FY 2014 Target | FY 2014 Actual | FY 2015 Projection | FY 2016 Projection | FY 2017 Projection |
|--|-------------------|-------------------|-------------------|-----------------------|-----------------------|-----------------------|
| Percent of investigations completed and reports produced by the agency within six months | 45.3% | 60% | 41.3% | 60% | 60% | 60% |
| Percent of Complaint Examiner decisions issued within 120 days | 88.2% | 80% | 87.5% | 80% | 80% | 80% |
| Percent of complaints resolved through mediation ¹ | 6.7% | 9% | 9.6% | 9% | 9% | 9% |
| Number of outreach activities sponsored or attended by OPC | 28 | 24 | 26 | 24 | 24 | 24 |

Performance Plan Endnotes:

¹This Key Performance Indicator is also an industry measure. In assessing the effectiveness of mediation programs used by different police oversight agencies, experts in the field consider the percentage of all complaints that were successfully mediated by an oversight agency. See Samuel Walker, Carol Archbold, and Leigh Herbst, *Mediating Citizen Complaints Against Police Officers: A Guide for Police and Community Leaders*, U.S. Department of Justice, Office of Community Oriented Policing Services at 40 (2002). OPC's performance places it at or near the top when compared to other mediation programs in the United States.