Video Relay Systems at Police Districts

The Metropolitan Police Department has technology for individuals in the deaf and hard of hearing community to communicate with its members. Each police district station offers a video relay service which enables those who rely on American Sign Language to access a live interpreter via a computer and video camera at the station desk. Station personnel are trained in the use and operation of the technology and can assist members of the community to establish a connection.

The service is available at all seven of the police district stations and three sub-stations. Find out more about the police districts and locate your Police Service Area by visiting www.mpdc.dc.gov/districts or citizenatlas.dc.gov/atlasapps/reporthometab.aspx.

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Tips for Using Your Visor Card

1. Keep this card in your car’s visor in the event you are pulled over by a law enforcement officer.
2. When you are pulled over, immediately place the card in your window so the officer can see it.
3. Keep your hands on the steering wheel until the officer gives you instructions.
4. Wait for the officer to approach the vehicle and read the card. Do not attempt to move in any manner that would make the officer think you are looking for a weapon.
5. If you are not able to understand what is being said through written notes, request an interpreter or another effective means of communication.

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