



**VIDEO RELAY SERVICE  
AVAILABLE HERE  
FOR DEAF AND  
HARD-OF-HEARING**

### Video Relay Systems at Police Districts

In April 2010, the Metropolitan Police Department introduced a new capability for members of the deaf and hard of hearing community to communicate with its members. Each police district station now offers a video relay service which enables those who rely on American Sign Language to access a live interpreter via a computer and video camera at the station desk. Station personnel are trained in the use and operation of the technology and can assist members of the community to establish a connection.



The service is available at all seven of the police district stations and two sub-stations. Find out more about the police districts and locate your Police Service Area by visiting [www.mpdcc.gov/districts](http://www.mpdcc.gov/districts) or [citizenatlas.dc.gov/atlasapps/reporthometab.aspx](http://citizenatlas.dc.gov/atlasapps/reporthometab.aspx).

### Get More Safety Tips

For tips on other ways to stay safe from crime in your daily life, see the other brochures in this series, available from our Website at [www.mpdcc.gov/safety](http://www.mpdcc.gov/safety). Or visit your local police district. To find the one nearest you, visit [www.mpdcc.gov/districts](http://www.mpdcc.gov/districts).

### Get Involved!

No one individual or agency working alone can prevent crime. It takes police and citizens working in partnership. The District of Columbia's community policing strategy provides many ways for police and communities to work together to prevent crime and build safer neighborhoods. These include regular Police Service Area meetings in your community, citizen patrols and more. To learn more about community policing activities in your neighborhood, call your local police district:

- 1st District    *Main:* .....(202) 698-0555.....TTY: 727-8506  
                  *Substation:* .....(202) 698-0068.....TTY: 543-2352
- 2nd District    *Main:* .....(202) 715-7300.....TTY: 364-3961
- 3rd District    *Main:* .....(202) 673-6815.....TTY: 518-0008
- 4th District    *Main:* .....(202) 715-7400.....TTY: 722-1791  
                  *Substation:* .....(202) 576-8222.....TTY: 576-9640
- 5th District    *Main:* .....(202) 698-0150.....TTY: 727-5437
- 6th District    *Main:* .....(202) 698-0880.....TTY: 398-5397  
                  *Substation:* .....(202) 698-2088.....TTY: 281-3945
- 7th District    *Main:* .....(202) 698-1500.....TTY: 889-3574

### Know Something About a Crime?

#### Don't Keep It a Secret

If you have important information to share with the police, the Anonymous Crime Tip Line and Text Tip Line enables you to give MPD vital information anonymously. Just dial (202) 727-9099 or text to 50411 24 hours a day, seven days a week. Your name will not be used, only the information you provide. Your information could lead to a cash reward. For more details, see [www.mpdcc.gov/tipline](http://www.mpdcc.gov/tipline).

GIVE **5-0**

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THE **4-1-1**

Have information for police?

CALL (202) 727-9099

TEXT TO 50411



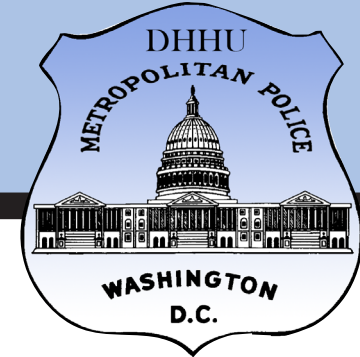
GOVERNMENT OF THE DISTRICT OF COLUMBIA  
Metropolitan Police Department  
300 Indiana Avenue, NW  
Washington, DC 20001

June 2014

**FOR YOUR SAFETY**

# About the Deaf and Hard of Hearing Liaison Unit

*Police services for the deaf and hard of hearing  
community in the District of Columbia*



METROPOLITAN POLICE DEPARTMENT

DHHU/Fifth District  
801 Shepherd Street, NW  
Washington, DC 20011



# Being able to communicate with public safety is your right.

The Metropolitan Police Department is committed to ensuring that all members of our community can obtain police service, regardless of their language, abilities, education, background, age, or location.

## A Brief History of the DHHU

The Deaf and Hard of Hearing Liaison Unit (DHHU) was officially established in April 2002. The unit is staffed by two full-time officers who are capable of providing American Sign Language interpretation and communication with the Deaf and Hard of Hearing.

Since the program's inception, interns from Gallaudet University — the internationally-recognized leader for deaf and hard of hearing undergraduate and graduate students — have worked closely with the DHHU team to help develop and enhance the unit's offerings and programs.

DHHU's objective is to enhance MPD's capacity to meet the special needs and expectations of deaf and hard of hearing individuals in the District of Columbia. DHHU works closely with our police academy to provide basic training to MPD members, including new and current officers, and the agency's civilian personnel.

DHHU provides assistance with MPD resources to Deaf and Hard of Hearing community members.

## Contacting the DHHU

Officer Myra Jordan (202) 277-4630 myra.wheeler-jordan@dc.gov  
Officer Goldie Easterlin (202) 425-7709 goldie.easterlin@dc.gov  
DHHU Email mpd.dhhu@dc.gov  
TTY (202) 727-5437 • Voice (202) 698-0289 • Fax (202) 727-8453  
Special Liaison Unit Email Group mpd-slu-subscribe@yahoo.com  
*(Send an email to this address to join the discussion)*

## The DHHU and the Community

The Deaf and Hard of Hearing Unit provides many services. Its members:

- » Work with the DHHU Advisory Board on issues surrounding the Deaf and Hard of Hearing communities
- » Serve on the city's Hate Crime Task Force
- » Visit deaf communities, deaf associations, and other deaf agencies to assist members of the Deaf and Hard of Hearing community
- » Provide training and education to members of the Metropolitan Police Department while protecting the rights of deaf and hard of hearing persons
- » Conduct regular training and testing of District Police Station TTY protocol
- » Maintain a service contract for maintenance of tele-typewriters (TTY) in all MPD stations
- » Assist with contacting an interpreter agency under contract with MPD to provide interpreter services



DHHU members Officer Goldie Easterlin, Siavosh Hedayati (intern), Officer Myra Jordan

- for deaf and hard of hearing customers, 24 hours a day, 7 days a week
- » Provide 24-hour response to members of the Deaf and Hard of Hearing community to assist with MPD's police response and investigations

## Know Your Rights

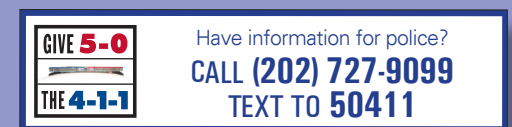
The Americans with Disabilities Act (ADA) guarantees the right to a qualified sign language interpreter for effective communication if you have become a victim, witness, or are the complainant in a crime. The ADA law requires law enforcement and public safety agencies to provide deaf, hard of hearing, and deaf-blind citizens with equal treatment, benefits, and services.

For more details, please see the "Code of Criminal Procedure: Federal Law No 504 for the deaf."



## KNOW SOMETHING ABOUT A CRIME?

If you have important information to share with the police, the Anonymous Crime Tip Line and Text Tip Line enables you to give MPD vital information anonymously. Your name will not be used, only the information you provide.



The number — **(202) 727-9099** — and text tip line — **50-411** — can be accessed toll-free 24 hours a day to provide the police department with information on crime. So if you know something about a crime that has occurred, or one that you can help prevent, do your part. The tip could help make your community a safer place to live. Please note: Use these numbers to provide tips only. Please dial **9-1-1** to request police or fire service for all emergencies.