



# CameraConnect DC

Working Together to Keep Our City Safe



**CameraConnect DC**, the Metropolitan Police Department’s new community camera sharing program, gives residents, business owners, institutions, and others an additional way to help police solve crime in their neighborhood. It is clear that video footage helps MPD investigators effectively solve cases, so increasing our awareness and ability to obtain footage from more locations increases our ability to combat and solve crime.

You can help make our communities safer by registering your camera system — such as a doorbell camera or private CCTV system. Doing so gives officers advance knowledge of available sources of evidence should a crime occur near your location.

**Registration is free.**

**FOR RESIDENTS**

- For residents who already own a doorbell or security camera at their home, we’re asking you to register your devices. By registering your device, residents are telling us that there is a camera in the area that may capture something of value in the event of an incident. Should a crime or incident occur near your registered address, registrants will get an email asking them to review their recordings and upload any relevant video footage for detectives.
- Registering your cameras does not allow MPD access to your camera or video footage; it helps us identify potential sources of video evidence around a possible crime and creates a way for



investigators to quickly communicate with you and ask for your help should an incident occur.

- Camera owners may unsubscribe from the registry at any time.
- There is never any fee to register your system.

**FOR COMMERCIAL AND INSTITUTIONAL ORGANIZATIONS**

- Our new CameraConnect DC program\* enables you to share live video feeds with MPD in emergencies to improve community safety by providing situational awareness to enhance and inform law enforcement response.
- Access to your cameras is conditional upon mutual agreement between you and MPD and will only be accessed during a criminal incident or emergency at your location.

See reverse for **Frequently Asked Questions**.

\*Note: The program formerly known as Capital Shield is now part of CameraConnect DC. Participants in the Capital Shield program need not re-register their systems in order to be a part of CameraConnect DC. Your enrollment will automatically transfer.

Register your cameras today at  
[mpdc.dc.gov/cameraconnectdc](http://mpdc.dc.gov/cameraconnectdc)



GOVERNMENT OF THE DISTRICT OF COLUMBIA  
**MURIEL BOWSER, MAYOR**



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## FREQUENTLY ASKED QUESTIONS

### How do I register my camera system?

Register your system by visiting the CameraConnect DC website at [mpdc.dc.gov/cameraconnectdc](http://mpdc.dc.gov/cameraconnectdc). Simply provide the information requested, such as your name, address, contact information, and some basic details about your system.

### What if I would like to participate but don't have a camera system?

No problem. Through the District of Columbia's Private Security Camera Rebate Program, residents, businesses, nonprofits, and religious institutions can purchase and install security camera systems

on their property and receive a rebate of up to \$500. Qualifying residents are also eligible for a voucher to have a system installed free of charge through the Private Security Camera Voucher program. Participants may then register their new system with the CameraConnect DC program. If your business, residential building, or commercial facility is in need of a security system, including CCTV cameras, you can learn more by visiting the CameraConnect DC website at [mpdc.dc.gov/cameraconnectdc](http://mpdc.dc.gov/cameraconnectdc).



### What should I do if I know something has happened or might happen?

If you are aware of a crime that may have occurred at or near your home or business, you should call the police — by dialing 9-1-1 — to alert us to the activity. If you think something suspicious may be taking place but have not witnessed or seen the results of a crime,

you are encouraged to call the police, but do not take any action on your own. Be sure to mention the camera to the responding officer.

### Can my cameras be accessed without my knowledge?

Only owners of registered cameras may access and view their own footage. You may receive a request for footage from a member of MPD if an incident occurs, but only you can

download and share the footage with us.

### Is the CameraConnectDC system secure?

Yes. Your data is secured with encryption and is Criminal Justice Information System (CJIS) compliant.

### What if I don't have an Internet connection?

If you don't have access to a computer or Internet connection, but would like to register your system, please call (202) 727-8599.