



# CameraConnect DC

Working Together to Keep Our City Safe

**CameraConnect DC**, the Metropolitan Police Department's new community camera sharing program, gives residents, business owners, institutions, and others an additional way to help police solve crime in their neighborhood. It is clear that video footage helps MPD investigators effectively solve cases, so increasing our awareness and ability to obtain footage from more locations increases our ability to combat and solve crime.

## FOR COMMERCIAL AND INSTITUTIONAL ORGANIZATIONS

- Our new CameraConnect DC program enables you to share live video feeds — of just the cameras you choose to include — with MPD in emergencies to improve community safety by providing situational awareness to enhance and inform law enforcement response.
- Only video data from cameras facing areas where no one has a reasonable expectation of privacy will be shared with MPD.
- By participating in the CameraConnect DC program, no audio recordings or audio data will be transmitted or accessed by MPD as part of this camera sharing program.
- Access to your cameras is conditional upon mutual agreement between you and MPD and will only be accessed for proactive monitoring for criminal activity, during a criminal incident, or emergency at your location.
- You can opt to withdraw your system from the camera sharing program at any time by giving written notice.

See reverse for **Frequently Asked Questions**.

Register your cameras today at

[mpdc.dc.gov/cameraconnectdc](https://mpdc.dc.gov/cameraconnectdc)



GOVERNMENT OF THE  
DISTRICT OF COLUMBIA  
DC MURIEL BOWSER, MAYOR



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## FREQUENTLY ASKED QUESTIONS

### **How does the camera registry work?**

The **CameraConnect DC** registry is a way to easily locate the nearest cameras in a designated area during the course of an investigation, emergency event, or emergency response. In the past, investigators relied on eyewitnesses and pieced together pertinent information over days and sometimes months. The camera registry gives private residents and business owners the ability to register their cameras through an online portal, only accessible through permission, for law enforcement to quickly and easily create a map of relevant cameras.

### **How much does it cost to register my cameras?**

Registering a camera is free. The registry makes it easier for investigators to contact camera owners for digital footage.

### **Can the MPD remotely access my cameras at any time?**

No. Registering your camera simply means the police department will know where your cameras are located in the event of a crime or a critical incident. There is no direct access to any privately-owned cameras and the registry is only used to request footage if an incident were to occur in their vicinity.

### **Who has access to the camera map?**

Only authorized MPD users have access to the entire camera registry map.

### **Can I unsubscribe from the camera registry, and change or delete my information?**

Yes. You may unsubscribe at any time by contacting us at (202) 727-8599 or emailing [mpd.cctv.requests@dc.gov](mailto:mpd.cctv.requests@dc.gov).

### **Will the MPD have a real-time streaming option?**

Yes. The **CameraConnect DC** program enables commercial, institutional, and other qualified entities to share their footage in real time with the police. By sharing your system with us, it enables authorized MPD users the ability to use live feeds to establish real-time situational awareness and threat assessment to aid in a coordinated response to a developing situation.

### **Can my cameras be accessed without my knowledge?**

Only owners of registered cameras may access and view their own footage. You may receive a request for footage from a member of MPD if an incident occurs, but only you can download and share the footage with us.

### **Can the police department override my access settings to remotely access my cameras at any time?**

Conditional access is a strictly one-way system, which means that the owner's policy settings cannot be overridden remotely by MPD.

### **Is the CameraConnect DC system secure?**

Yes. Your data is encrypted and CJIS compliant.