



# CAPITAL CLINICAL INTEGRATED NETWORK



A RESPONSE TO CARE  
COORDINATION

**GINA PISTULKA**  
**DEPARTMENT OF HEALTHCARE FINANCE**  
**SEPTEMBER 29, 2015**



# Goals & Objectives

Funded by the Center for Medicare and Medicaid Services Innovation to Create an Integrated Care Coordination and Care Delivery System

- Improve access and coordination of care within the healthcare system within the District of Columbia. (key linkages, partnerships, technology)
- Improve the health of the CCIN participant population (HEDIS Measures)
- Reduce healthcare costs incurred by CCIN participants over 3 years



# Our Partners and Subscribers

## Clinics/Hospitals

- Bread for the City
- La Clinica del Pueblo
- Mary's Center
- So Others Might Eat
- Children's Medical Center
- Providence Hospital
- Core Service Agencies  
(Green Door, Life Stride)

## MCOs

- Trusted
- Amerihealth

## Government Entities

- DC Health Care Finance
- DC Primary Care Association



# Capital Clinic Integrated Network (CCIN) VISION





# Connectivity Among Health Care Entities

**DHCF**  
The Department of Health Care Finance  
INVESTING IN YOUR HEALTH

**DCHCF**  
State Designated Entity

**DOH**  
GOVERNMENT OF THE DISTRICT OF COLUMBIA  
DEPARTMENT OF HEALTH  
Promote. Prevent. Protect.

MD State Designated HIE, DCHIE ENS Service Provider

**CRISP**

CCIN Sponsored eEHX eHub (Capital Partners in Care)

National Exchange Gateway

HealthWay™

MediTech

**PROVIDENCE HOSPITAL**

Syntrant

**CAPITAL CLINICAL INTEGRATED NETWORK**

eCW

**PROVIDENCE HOSPITAL**

eCW

**UNITY HEALTH CARE**  
We treat you well

**DCPCA**  
Action And Innovation For Health Equity  
District of Columbia Primary Care Association

eCW

**Mary's Center**

eCW

**LA CLÍNICA DEL PUEBLO**

eCW

**Community OF HOPE**

**Bread for the City**  
helping people

**SOME**



# Impact on System

- **Individual/Family**
  - Understand and act on health information → self management of chronic illness
  - Connect to Primary Care and Health Homes: Understanding of the role of primary care
  - Emergency Room vs. Urgent Care vs. Walk-in Clinic
  - Prescription Adherence
  - Lifestyle Issues
  - Find solutions to barriers: Transportation Options, Substance abuse/Mental health support
  - Advocacy
  - **Receive improved quality of care**
- Interpersonal
  - Enhanced relationship/advocacy with healthcare team
- **Organizational**
  - **Improved quality of care**, Improve clinic workflows to support participants
- **Community**
  - **Efficient communication, reduction of duplication, higher sense of collaboration**
- Policy
  - Advocacy (Quality of Care Delivery, Care Coordination, Improved healthcare system, decreased costs)

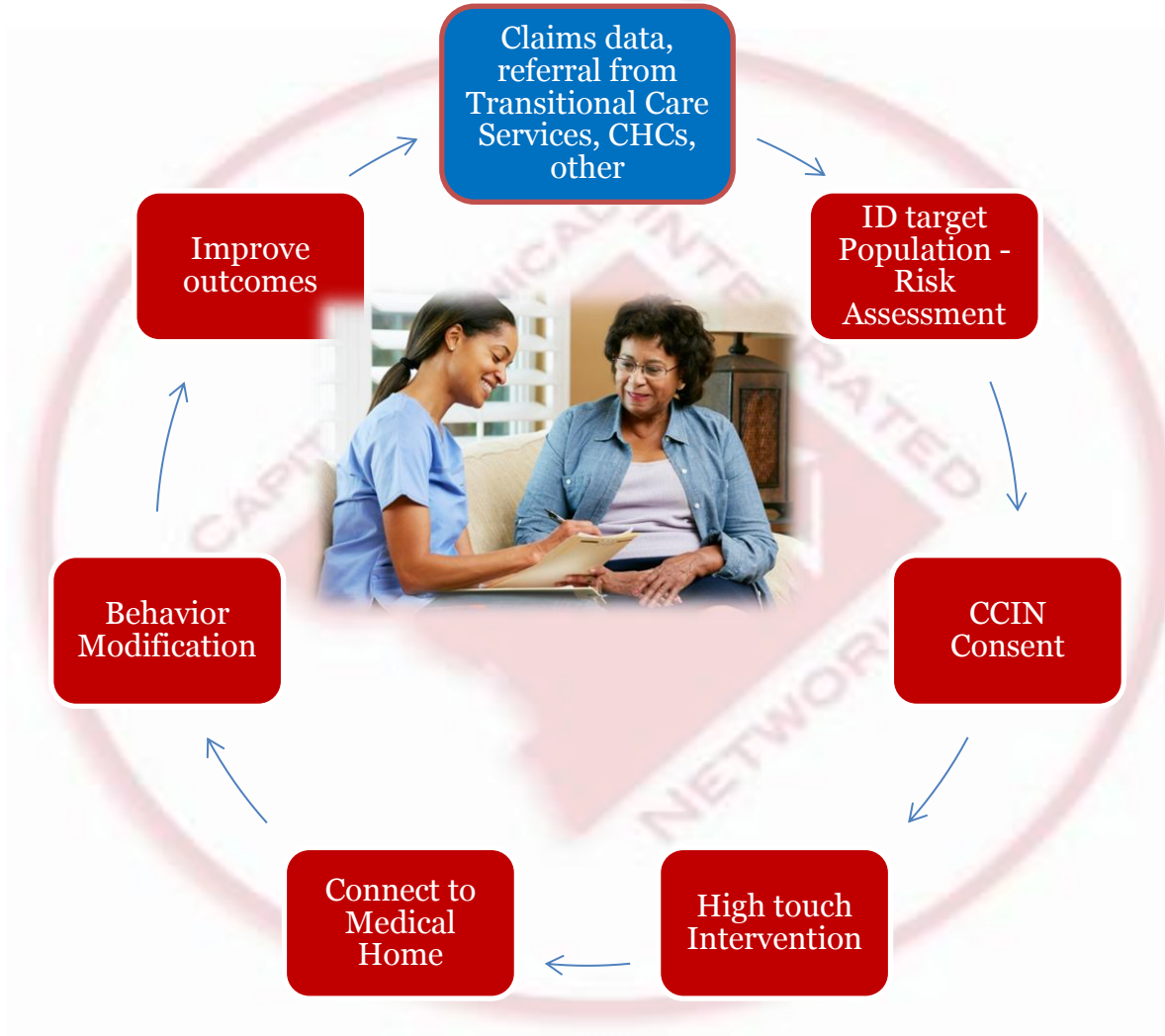


# Hi-Tech Arm

- Capital Partners in Care Health Information Exchange
- Care Coordination System
  - Integrated health records
  - Population health management
    - Identify high-risk patients and stratify populations based on disease, condition markers, key cost drivers and other ad-hoc criteria
  - Claims data- monitor and evaluate impact
- Data analytics & reporting on quality, performance, outcomes, and cost savings
- Tele-health



# Population Health Management







# CCIN CARE COORDINATION SERVICES

- View integrated health records for patients with demographic, clinical and financial data
- Identify high-risk patients and stratify populations based on disease, condition markers and other ad-hoc criteria
- Collaboratively develop individualized care plans, monitor compliance and view status of interventions
- Analyze and report on quality, performance, outcomes, and cost savings
- Vision was to send to clinicians via CPC-HIE, CCIN effort, enrollment status, care plans and other secure messaging regarding participant as it happened.
- Universal care plan



# Hi-Touch Arm

## RN led-CHW teams

### **Community Health Worker**

- Boots on the ground
- Face-to-face participant centered care →
  - Create care plans
  - Document activities
  - Capturing structured data
- Coach, navigate, empower, educate and support

### **RN Care Coordinator**

- Clinical triage, case management, med adherence support/reconciliation
- Tele-health
- Quality Improvement: CHW guidance, supervision, training



# Thank you!

## Contact Information:

Gina Pistulka

CCIN Chief Nursing Officer

[gpistulka@ccin-dc.org](mailto:gpistulka@ccin-dc.org)

[gpistulka@yahoo.com](mailto:gpistulka@yahoo.com)

Cell: 410-404-3905