
Office of Police Complaints

www.policecomplaints.dc.gov

Telephone: 202-727-3838

Description	FY 2009 Actual	FY 2010 Approved	FY 2011 Proposed	% Change from FY 2010
Operating Budget	\$2,434,192	\$2,618,345	\$2,115,721	-19.2
FTEs	19.6	23.2	23.2	0.0

The mission of the Office of Police Complaints (OPC) is to increase public confidence in the police and promote positive community-police interactions.

Summary of Services

OPC receives, investigates, adjudicates, and mediates police misconduct complaints filed by the public against the Metropolitan Police Department (MPD) and the District of Columbia Housing Authority Police Department (DCHAPD) officers. In addition to these responsibilities, the agency issues policy recommendations to the Mayor, the Council of the District of Columbia, and MPD's and DCHAPD's Chiefs of Police proposing reforms that will promote

greater police accountability by reducing the level of police misconduct or that will lead to improvements in the citizen complaint process. For more information on the office and its duties, please refer to District of Columbia Official Code Sections 5-1101 to 5-1115.

The agency's FY 2011 proposed budget is presented in the following tables:

FY 2011 Proposed Gross Funds Operating Budget, by Revenue Type

Table FH0-1 contains the proposed FY 2011 agency budget compared to the FY 2010 approved budget. It also provides FY 2008 and FY 2009 actual expenditures.

Table FH0-1
(dollars in thousands)

Appropriated Fund	Actual FY 2008	Actual FY 2009	Approved FY 2010	Proposed FY 2011	Change from FY 2010	Percent Change*
General Fund						
Local Funds	2,282	2,434	2,618	2,116	-503	-19.2
Total for General Fund	2,282	2,434	2,618	2,116	-503	-19.2
Private Funds						
Private Donations	1	0	0	0	0	N/A
Total for Private Funds	1	0	0	0	0	N/A
Gross Funds	2,283	2,434	2,618	2,116	-503	-19.2

*Percent Change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement please refer to Schedule 80, Agency Summary by Revenue Source, in the Operating Appendices located on the Office of the Chief Financial Officer's website.

FY 2011 Proposed Full-Time Equivalents, by Revenue Type

Table FH0-2 contains the proposed FY 2011 FTE level compared to the FY 2010 approved FTE level by revenue type. It also provides FY 2008 and FY 2009 actual data.

Table FH0-2

Appropriated Fund	Actual FY 2008	Actual FY 2009	Approved FY 2010	Proposed FY 2011	Change from FY 2010	Percent Change
General Fund						
Local Funds	20.0	19.6	23.2	23.2	0.0	0.0
Total for General Fund	20.0	19.6	23.2	23.2	0.0	0.0
Total Proposed FTEs	20.0	19.6	23.2	23.2	0.0	0.0

FY 2011 Proposed Operating Budget, by Comptroller Source Group

Table FH0-3 contains the proposed FY 2011 budget at the Comptroller Source Group (object class) level compared to the FY 2010 approved budget. It also provides FY 2008 and FY 2009 actual expenditures.

Table FH0-3
(dollars in thousands)

Comptroller Source Group	Actual FY 2008	Actual FY 2009	Approved FY 2010	Proposed FY 2011	Change from FY 2010	Percent Change*
11 Regular Pay - Cont Full Time	1,008	1,084	1,245	1,199	-46	-3.7
12 Regular Pay - Other	375	287	323	327	4	1.4
13 Additional Gross Pay	14	2	5	17	12	240.0
14 Fringe Benefits - Current Personnel	245	238	258	275	17	6.5
15 Overtime Pay	0	0	1	3	2	200.0
Subtotal Personal Services (PS)	1,643	1,612	1,832	1,822	-10	-0.6
20 Supplies and Materials	20	24	24	14	-10	-41.7
30 Energy, Comm. and Building Rentals	0	0	1	0	-1	-100.0
31 Telephone, Telegraph, Telegram, Etc.	18	13	15	0	-15	-100.0
32 Rentals - Land and Structures	378	448	396	0	-396	-100.0
34 Security Services	0	50	52	0	-52	-100.0
35 Occupancy Fixed Costs	0	0	3	0	-3	-100.0
40 Other Services and Charges	63	166	105	104	-1	-1.2
41 Contractual Services - Other	115	100	168	153	-15	-8.7
70 Equipment and Equipment Rental	47	23	23	23	0	0.0
Subtotal Nonpersonal Services (NPS)	640	823	786	294	-492	-62.6
Gross Funds	2,283	2,434	2,618	2,116	-503	-19.2

*Percent Change is based on whole dollars.

Program Description

The Office of Police Complaints operates through the following 4 programs:

Complaint Resolution – investigates, adjudicates, and mediates misconduct complaints against sworn officers of MPD and DCHAPD in a fair, impartial, and timely manner.

This program contains the following 3 activities:

- **Investigation** – investigates and produces reports related to complaints of misconduct against sworn MPD and DCHAPD officers;
- **Adjudication** – renders final determinations of police misconduct complaints against sworn officers of MPD and DCHAPD; and
- **Mediation** – provides a forum for complainants and subject officers to interact and, therefore, develop a better awareness and understanding of the incident that led to the filing of a misconduct complaint, and if possible, reach an agreement to resolve the conflict.

Public Relations – informs and educates the public through outreach concerning OPC's mission, authority, and processes to ensure that the agency's services can be fully accessed.

Policy Recommendation – proposes to the Mayor, District Council, and Chiefs of Police for MPD and DCHAPD improvements to those elements of management of the law enforcement agencies that affect the incidence of police misconduct, such as recruitment, training, evaluation, discipline, and supervision of police officers.

Agency Management – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

Program Structure Change

The Office of Police Complaints had no program structure changes in the FY 2011 Proposed Budget.

FY 2011 Proposed Operating Budget and FTEs, by Program and Activity

Table FH0-4 contains the proposed FY 2011 budget by program and activity compared to the FY 2010 approved budget. It also provides FY 2009 actual data.

Table FH0-4

(dollars in thousands)

Program/Activity	Dollars in Thousands				Full-Time Equivalents			
	Actual FY 2009	Approved FY 2010	Proposed FY 2011	Change from FY 2010	Actual FY 2009	Approved FY 2010	Proposed FY 2011	Change from FY 2010
(1000) Agency Management Program								
(1010) Personnel	14	9	0	-9	0.0	0.0	0.0	0.0
(1015) Training and Employee Development	12	20	20	0	0.0	0.0	0.0	0.0
(1030) Property Management	509	458	9	-449	0.0	0.0	0.0	0.0
(1040) Information Technology	54	58	41	-16	0.0	0.0	0.0	0.0
(1070) Fleet Management	2	6	2	-4	0.0	0.0	0.0	0.0
(1085) Customer Service	34	48	0	-48	0.6	1.0	0.0	-1.0
(1090) Performance Management	453	468	482	13	3.9	4.0	4.0	0.0
Subtotal (1000) Agency Management Program	1,078	1,067	555	-513	4.5	5.0	4.0	-1.0
(2000) Complaint Resolution								
(2010) Investigation	1,040	1,261	1,252	-9	13.0	16.2	16.5	0.2
(2020) Adjudication	102	78	73	-5	0.0	0.0	0.0	0.0
(2030) Mediation	16	6	6	0	0.0	0.0	0.0	0.0
Subtotal (2000) Complaint Resolution	1,157	1,345	1,331	-14	13.0	16.2	16.5	0.2
(3000) Public Relations								
(3010) Outreach	92	83	71	-12	1.0	1.0	1.0	0.0
Subtotal (3000) Public Relations	92	83	71	-12	1.0	1.0	1.0	0.0
(4000) Policy Recommendation								
(4010) Policy Recommendation	106	123	159	37	1.2	1.0	1.8	0.8
Subtotal (4000) Policy Recommendation	106	123	159	37	1.2	1.0	1.8	0.8
Total Proposed Operating Budget	2,434	2,618	2,116	-503	19.6	23.2	23.2	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Note: For more detailed information regarding the proposed funding for the activities within this agency's programs, please see Schedule 30-PBB Program Summary by Activity in the FY 2011 Operating Appendices located on the Office of the Chief Financial Officer's website.

FY 2011 Proposed Budget Changes

Intra-Agency Adjustments: The Office of Police Complaints (OPC) will increase spending by \$18,523 for fringe benefits, based on historic rates. A \$2,000 increase in overtime spending is also budgeted.

Transfers Out/In: In FY 2011, OPC transfers \$469,155 of facility and telecom fixed costs to the new fixed cost agency and the Office of Finance and Resource Management. Additionally, \$9,000 of procurement and human resources assessments is transferred to the Office of Contracting and Procurement and the D.C. Department of Human Resources.

Cost Savings: OPC will align its budget with the salary cost of part-time summer interns who do not receive fringe benefits, reducing personal services costs by \$16,030. Personal services costs are increased by \$17,000 in additional gross pay to fund salary adjustments for the investigators. Nonpersonal services savings are also achieved throughout the agency: the Information Technology budget is brought into alignment with forecasts of the Office of the Technology Officer; travel costs are reduced by training employees at a closer venue; and the supplies, outreach, and contracts budgets are reduced. These items result in savings of \$36,000.

FY 2010 Approved Budget to FY 2011 Proposed Budget, by Revenue Type

Table FH0-5 itemizes the changes by revenue type between the FY 2010 approved budget and the FY 2011 proposed budget.

Table FH0-5

(dollars in thousands)

	PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2010 Approved Budget and FTE		2,618	23.2
Cost Increase: Increase in overtime budget	Agency Management Program	2	0.0
Cost Increase: Increase to reflect the net effect of fringe benefits based upon the historical growth rate	Agency Management Program	19	0.0
Correct: Fringe benefits for part-time interns	Agency Management Program	-16	0.0
Transfer Out: Transfer facility and telecom fixed costs to new fixed cost agency and OFRM	Agency Management Program	-469	0.0
Transfer Out: Transfer procurement and human resources assessments to OCP/DCHR	Agency Management Program	-9	0.0
Reduce: Reduce NPS spending on IT, travel, supplies, community outreach, and contracts	Multiple Programs	-36	0.0
Adjust: Increase of the salaries of the agency's investigators	Complaint Resolution	17	0.0
Reduce: Hold salary steps constant	Multiple Programs	-11	0.0
LOCAL FUNDS: FY 2011 Proposed Budget and FTE		2,116	23.2
Gross for FH0 - Office of Police Complaints		2,116	23.2

Agency Performance Plan

The agency's performance plan has the following objectives for FY 2011:

Objective 1: Resolve police misconduct complaints in an impartial, timely and professional manner.

Objective 2: Promote positive community-police interactions through public awareness.

Objective 3: Effect police reform by issuing four policy recommendations to the Mayor, the District Council, MPD, and DCHAPD.

Objective 4: Improve the agency's customer service.

Agency Performance Measures

Table FH0-6

Measure	FY 2008 Actual	FY 2009 Target	FY 2009 Actual	FY 2010 Projection	FY 2011 Projection	FY 2012 Projection
Percentage of investigations completed and reports produced within six months	65%	65%	74.92%	70%	70%	70%
Percentage of Complaint Examiner decisions issued within 120 days	50%	90%	100%	90%	90%	90%
Total number of cases successfully mediated	29	N/A	N/A	N/A	N/A	N/A
Number of outreach activities attended or sponsored by OPC	22	20	27	N/A	N/A	N/A

