

# WHAT'S *New*

IN THE METROPOLITAN POLICE DEPARTMENT

*A weekly update for residents, visitors, and workers in the District of Columbia*



*Friday, December 25, 2015*

## HAPPY HOLIDAYS FROM THE MPD

Chief Cathy Lanier, her Command Staff and all the members of the MPD wish our partners in the community a happy and peaceful holiday season.



## HOLIDAY REMINDER: DON'T DRINK AND DRIVE IN DC

Metropolitan Police officers are out in force this holiday season, looking for impaired drivers, speeders and other aggressive or unsafe drivers. Several sobriety checkpoints will be conducted between now and New Year's Day, as part of the MPD's holiday traffic safety detail. The MPD is also throwing its support behind both the designated driver and SoberRide programs this holiday season. Sponsored by the Washington Regional Alcohol Program (WRAP), SoberRide provides holiday revelers with free cab rides home (up to \$50) every evening from 10 pm to 6 am, now through January 1. To receive a free cab ride home (up to a \$30 fare), please call 800-200-8294 (TAXI). AT&T customers may dial #WRAP from their wireless phones. Please refer to the SoberRide information listed below for important details concerning this program. You must be 21 or older to use the SoberRide service

The MPDC reminds motorists that DC has tough drunk driving laws, including a Blood Alcohol Content (BAC) standard of .08, zero tolerance for youthful offenders, and penalties that include stiff fines, license revocation and the possibility of jail time, even for first offenders.

- » Learn more about drunk driving laws in DC by going to:  
<http://mpdc.dc.gov/dui>
- » More details on SoberRide are available at:  
<http://www.wrap.org/soberride/>

## ONLINE SERVICE REQUEST CENTER MAKES REQUESTING CITY SERVICES A SIMPLE CLICK AWAY

Public safety and city services go hand in hand. Ensuring that an abandoned auto is quickly towed or having graffiti removed promptly has a doubly-positive effect. It fosters pride in the community, while at the same time, it sends a clear message to potential vandals letting them know their actions will not be tolerated. From trash pick-up to traffic signals, the DC Government's Service Request Center makes it easy to submit requests online. In three simple steps, you can request a service with an easy way to monitor its progress. Just select a service type and enter the service location. Through the Service Request Center, you'll also receive a tracking number, allowing you to check the status of your request.

Visitors to the Service Request Center can report abandoned vehicles, request alley cleaning or repair, ask snow removal, register for DMV services, request graffiti clean-up or removal, file complaints or commendations of DC Government employee driving, report illegal dumping or posters, report certain parking violations, request the replacement of street signs, get a street light repaired, and so much more. So the next time you see a problem that requires a city service, take action and report it to the Service Request Center.

- » Need to request a city service? Call 3-1-1 or visit:  
<http://311.dc.gov/>
- » Use your smartphone to report issues in your neighborhood using the OUC's app:  
<http://ouc.dc.gov/page/dc-311-smartphone-app>

## MPD CONTINUES EFFORTS TO KEEP COMMUNITY MEMBERS EDUCATED ON FILING POLICE COMMENDATIONS AND COMPLAINTS

The Metropolitan Police Department (MPD) is committed to providing quality, professional service to all members of the community. The MPD does its best to recognize individuals who provide exemplary service. Community members or visitors to DC who have had a positive experience with an MPD officer or civilian employee are invited to share their positive experiences by submitting a commendation.

Sometimes, however, individuals may feel that a member of the MPD has failed to meet that standard by engaging in misconduct or using excessive force. In these situations, individuals are encouraged to report this information to the MPD or the District of Columbia's Office of Police Complaints (OPC). The Office of Police Complaints is a District Government agency that is independent of the MPD, and its mission is to receive, investigate, and resolve police misconduct complaints filed by the public against MPD and DC Housing Authority Police Department officers.

The MPD will investigate all complaints, including anonymous complaints, in a fair, thorough, and impartial manner. OPC has the authority to investigate complaints alleging harassment; use of unnecessary or excessive force; use of language or conduct that is insulting, demeaning, or humiliating; discrimination; retaliation for filing a complaint with OPC; or failure to wear required identification or refusal to provide name and badge number when requested to do so by a member of the public.

» For more information on filing a commendation or complaint, visit :

<http://mpdc.dc.gov/citizencomplaints>

» OPC complaint forms and information sheets can be obtained by:

- Visiting OPC at 1400 I St., NW, # 700, Washington, DC 20005
- Calling OPC at (202) 727-3838
- Calling the OPC 24-hour, toll-free hotline at 866-588-0569
- Visiting OPC's website, <http://policecomplaints.dc.gov>

» OPC complaint forms can be submitted:

- In person or by mail to the address above
- By fax to (202) 727-9182
- By dropping forms off at any MPDC district station

» To file a complaint with the MPD, you may:

- Visit any MPD District station or facility
- Call (202) 727-4385 or the 24-hour hotline at 800-298-4006
- Visit MPD's website at [mpdc.dc.gov](http://mpdc.dc.gov)
- Email the Internal Affairs Bureau (IAB) at [citizen.complaints@dc.gov](mailto:citizen.complaints@dc.gov)
- Call the IAB TTY number at (202) 898-1454
- Submit your complaint in person at any MPD facility or by mail to: Internal Affairs Division, Metropolitan Police Department, #6 DC Village Lane, SW, Building 1-A, Washington, DC 20032
- Fax your complaint to (202) 727-5116

### NEWS & NOTES

#### Also Noteworthy

**Preventing terrorism is everybody's business.** If you SEE something, SAY something. Call the MPD at (202) 727-9099 to report suspicious activity that has already occurred. Call 911 to report in-progress threats or emergencies. Learn how you can help fight terrorism at <http://mpdc.dc.gov/operationTIPP>.

**Tell Us How We're Doing.** MPD is now part of Grade DC. We invite you to share your thoughts on our service – positive or negative – through MPD's email groups, our social media, or by visiting the Grade DC website. Get more information at <http://grade.dc.gov>.

**Join the MPD Reserve Corps.** The MPD Reserve Corps, a volunteer policing program is seeking new members. Applications are now being accepted at <http://dcpolicejobs.dc.gov>.

**Report Crimes Against Children through the CyberTipline.** The CyberTipline is a Congressionally-mandated means for reporting crimes against children. Report crimes 24-hours a day, 7 days a week by calling 1-800-843-5678 or reporting crimes online at <http://www.cybertipline.com>.

#### Information, ideas, or comments about this service?

Send an e-mail to **KAYLIN CASTELLI**, Manager of Internet Communications, at [kaylin.castelli@dc.gov](mailto:kaylin.castelli@dc.gov)

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