

# Stolen Cell Phone Followup Instructions



CCN: \_\_\_\_\_ Date Reported: \_\_\_\_\_

## How to Make Your Phone Useless to Thieves

If you have been the victim of a crime and your cellular-enabled phone or tablet was stolen, you can take measures to make the phone economically worthless to the individual(s) who have taken your property. The major cell carriers have agreed to “brick” devices for customers who report their phone or other device lost or stolen and request this service.

- ❶ If it is believed your phone is still active (turned on), detectives may request that you do not cancel your service immediately in order to assist with the investigation.
- ❷ If, after three days, the device is believed to be turned off, a detective will request that you contact your cell carrier and ask that your device be “bricked” (see reverse for the numbers for each major carrier)



## Helpful Information

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### MPD Detectives Units

First District .....	(202) 299-2025
Second District .....	(202) 730-1905
Third District .....	(202) 673-6918
Fourth District .....	(202) 715-7506
Fifth District .....	(202) 698-0668
Sixth District .....	(202) 698-0899
Seventh District .....	(202) 698-1276

### National Cell Carriers

AT&T.....	1-800-801-1101
Sprint .....	1-888-211-4727
T-Mobile .....	1-800-937-8997
Verizon .....	1-800-922-0204
US Cellular .....	1-888-944-9400
Metro PCS .....	1-888-863-8768
Cellcom .....	1-800-236-0055
Nex-Tech .....	1-877-621-2600

